

We have made every effort to make Plan Analyst products easy to install and as user friendly as possible. If you have any questions, or suggestions for future development, please email us at [support@plananalyst.com](mailto:support@plananalyst.com) or visit [www.plananalyst.com](http://www.plananalyst.com).

## Installation & Quick Start

**We support Windows 7, 8 and 10**  
**A User Manual is available via the menu bar within the software, once installed**

1. You will have received an email after ordering the software online. In the email you will see a “Download” link (see image) alongside each product you ordered.

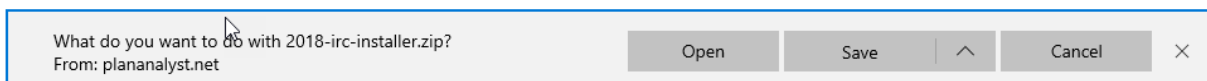
### Downloads

Product	Expires	Download
<a href="#">Plan Analyst 2018 IRC</a>	Never	<a href="#">Download</a>

2. In a separate part of the email you will see the license key (see image). You will need this when you run the Plan Analyst software and are asked to enter the installation code.

Product	Quantity	Price
Plan Analyst 2018 IRC Single User License - 1 domain per key  You can manage your keys from My Account	1	\$395.00

3. Click the Download link (step 1). Click the Open (or Run, or similar) prompt that will appear at the bottom of your browser window.



4. File Explorer will open. Double click on the .msi file (a Windows security dialog might display, and you should choose to run the program).
5. An Installation dialog will appear. Click Next as prompted to install. Once installed Plan Analyst creates an icon on your desktop from which you can launch the program. Once launched, complete the User Information, **including the license key** (Step 2). Your User Information is displayed in the reports you generate. Note: The User Manual is accessible from the menu bar within the program.

## Troubleshooting

**We support Windows XP, Vista, 7, 8 and 10**  
**A User Manual is available via the menu bar within the software, once installed**

***If you see one of the following*** when you run Plan Analyst, the security settings on your computer are preventing the software from making changes to your computer:

- **“Operation must use an updateable query”, or**
- **“Your user information is not saved”, or**
- **“Projects folder cannot be created”, or**
- **“Boxes on user input forms are blank**

***Follow the procedure below*** to change the security settings to allow Plan Analyst to modify its databases (Note: settings may vary from computer to computer).

1. Use Windows File Explorer to locate Plan Analyst on your computer (default location = C:\Program Files (x86)\Plan Analyst\Name of product using. (e.g., Plan Analyst for the 2018 IBC, Plan Analyst Sign Calculator, etc.)
2. Right Click: Plan Analyst folder
3. Click Properties (dialog appears). Make sure “Read-only” is not checked
4. Click the Security tab
5. Click the Edit Button
6. Click each Name of each item in the Group or user name box and then
7. Click the Full Control check box (under allow) to add check mark for each user
8. After all users have full Control, Click Ok
9. Also check the security on the Application and the database UserDefaults
10. Close File Explorer
11. Run Plan Analyst

***If the above does not correct the problem,*** follow the same procedure for the program file.

- Open the folder for the product that you are using, e.g., 2018 Sign Calculator, etc.
- Right click on 2018 Sign Calculator (or whichever Plan Analyst product) and follow the procedure above